
Information technology — Cross-jurisdictional and societal aspects of implementation of biometric technologies — Pictograms, icons and symbols for use with biometric systems —

**Part 5:
Face applications**

Technologie de l'information — Aspects sociaux et trans-juridictionnels de la mise en oeuvre de technologies biométriques — Pictogrammes, icônes et symboles pour l'utilisation avec les systèmes biométriques —

Partie 5: Applications utilisant des images faciales



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Foreword

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The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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This document was prepared by ISO/IEC JTC 1, *Information technology*, SC 37, *Biometrics*.

A list of all the parts in the ISO 24779 series, can be found on the ISO website.

Introduction

A major public application of biometric authentication today is likely to be passports, but in the near future it is probable that biometrics recognition will be used in other public terminals. These terminals will be located in a variety of environments including unsupervised, a terminal supervised by an attendant or only partly supervised, for example an attendant supervising a number of terminals or observed via CCTV and an audio link.

Language-independent symbols that indicate the modality of biometrics and/or instructions, such as icons, will be particularly important for occasional users. In general it is desirable for there to be more than one mode of presentation (e.g. visual and audible or tactile). Only visual presentation is addressed in the ISO/IEC 24779 series.

A standard family of pictograms, icons and symbols is necessary since, in the absence of widely used standard pictograms, icons and symbols, manufacturers will adopt their own proprietary pictograms, icons and symbols for display on screens. This is likely to lead to confusion, e.g. for public users of self-service terminals.

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1 Scope

The ISO/IEC 24779 series of standards focuses on communication with the data capture subject.

This document contains a set of pictograms, icons and symbols to help the general public understand the concepts and procedures for using electronic systems that collect and/or evaluate facial images. Operators can use this document, with the possibility of using additional symbols and information. This set of pictograms, icons and symbols is designed to be used to:

- identify the type of biometric sensor;
- provide supporting instructions related to facial image collection.

To provide this functionality, the set of pictograms, icons and symbols includes both directional pictograms, icons and symbols and action or feedback pictograms, icons and symbols. The facial image pictograms, icons and symbols include:

- facial image capture;
- single person;
- no hat;
- no sunglasses;
- neutral expression;
- hair up;
- view direction.

Although the pictograms, icons and symbols are presented individually, the pictograms, icons and symbols are intended to be combined to fully illustrate the facial image capture interaction. For example, in a customs or immigration environment, procedures constructed from the individual pictograms, icons and symbols could be presented as:

- a series of posters while passengers are in the queue;
- a series of transitional frames in a biometric booth;
- an animated video or series of transitional frames while passengers are in the queue;
- instructional leaflets for passengers to read in the queue.

2 Normative references

There are no normative references in this document.